



Customer Satisfaction Rating

99.5%

Office Environments, Inc.

Rating Measured on 2017 - Year-to-Date.

HermanMiller

offic**environments**

Herman Miller regularly reports on the performance of Certified Network Dealers based on customers' direct experience.

Each Certified Dealer Network member must demonstrate stated levels of performance in ten functional areas and show continuous improvement in order to maintain membership.

As a network, we collectively receive over 8,000 customer surveys annually—it is our ultimate scorecard.